

- All tanks must have an overflow discharge pipe. The overflow discharge point shall be installed at the same height as the fill point, a minimum of 12 inches or 305 millimetres in horizontal distance from the fill point. The overflow discharge point shall not exceed 6 feet or 1.5 meters in horizontal distance from the fill point. The discharge point must remain unobstructed from the view of the truck fill operator during the fill procedure.
- A red "light on full" indicator light shall be connected to a device in the tank and installed near the fill point such that it is visible from the cab of the delivery truck. The indicator light support shall allow for adequate clearance of the water truck. The red indicator light must be on a separate circuit, and is to illuminate when the tank is full. The indicator light is to be weatherproof and suitable for use during all seasons. The customer is required to have a wiring diagram for the indicator light, which would be available to the Hamlet for review if required. The customer is responsible for replacing bulbs, and maintaining the indicator light system as his own expense.
- Tanks must not have open lids, nor be of a type with open top. If tanks are located in basements, lids must be fastened and sealed to the tank so as to prevent flooding.
- The sewage pump-out point must be no greater than 4.5 meters or 15 feet from the service vehicle access.
- The sewage pump-out connection fitting shall consist of a 3 inches or 75 mm female camlock suitable for use with the pump-out truck adapter on the truck hose. The fitting will be of a greater diameter than that of the water fill point such that a cross-connection cannot be made.
- The sewage holding tank shall be twice the volume of the water storage tank to accommodate sewage and grey water discharge.
- The service pump-out point shall be kept a minimum of 18 inches or 457 millimetres and a maximum of 48 inches or 1,219 millimetres from the ground, including snow and ice accumulations.
- The service pump-out point pipe, and camlock adapter shall end with a 90 degree elbow, and be constructed of an approved material that does

not include plastic, or PVC. Galvanized steel or iron is the preferred materials.

- The pump-out line from the service point to the tank shall have at least a S degree slope to the building such that no sewage is allowed to stand in the line or drain to the outside of the building and the line within the holding tank shall not exceed a grade of 30 degrees.
- The pipe from the sewage pump-out service point to the sewage holding tank shall have an interior diameter of a minimum of 4 inches or 100 millimetres or reduce to 3 inches or 75 mm when the developed length of the sewer pump out is greater than 25 feet or 7.5 meters.
- All sewage pump-out lines shall be rigidly secured or anchored at the point of connection and further to this all lines in excess of 3 meters in developed length shall be anchored every 3 meters.

The user is responsible for all aspects of the operation and maintenance of systems required for the provision of water and sewage systems.

The Hamlet assumes no responsibility for service when user systems do not meet standards or are not maintained



How Do I Know That Water Storage Tank Needs Cleaning?

The water from the delivery truck or pipe has been treated and is safe. If your water comes out of the tap looking a little cloudy or if water in your glass does not clear up after 1 minute, the sediment on the bottom of a storage tank could be the cause. It is often a sign that your tank needs cleaning.

How Often Water Storage Tanks Should Be Cleaned?

Water Storage tanks should be cleaned and disinfected a minimum of once a year. Where the water supply has high levels of sediments at certain times of the year, cleaning more often is recommended. If your water tastes, looks or smells unusual - the tank needs cleaning.



MUNICIPAL SERVICE RATES

EFFECTIVE APRIL 1, 2021

FOR SERVICE IN THE MUNICIPAL SERVICE AREA

FOR SERVICE RATES OUTSIDE THE SERVICE AREA PLEASE CONTACT THE HAMLET OFFICE

IN THE CASE OF A DISCREPANCY BETWEEN THIS PAMPHLET AND THE BYLAW BYLAWS 288 AND 299 AND SUBSEQUENT AMENDMENTS WILL APPLY

ECONOMIC RATE

WATER DELIVERY/SEWAGE PUMP OUT

\$.0175 per litre

For customers receiving partial municipal services, the rates shall be 60% of rate for water and 40% of rate for sewage

SOLID WASTE PICKUP DISPOSAL

Residential Domestic	\$ 35.00 per month
Retail	\$ 55.00 per month
Commercial	\$ 45.00 per month

SUBSIDY RATES

NOT AVAILABLE FOR SERVICE OUTSIDE SERVICE AREA

Water delivery and Sewage pump out subsidy rates are-

Residential	\$.01225 per litre Up to 14,999 litres.
	\$.00875 per litre Up to 16,999 litres.

Senior Residential (age 65+) \$.0175 per litre
To a maximum of 10,000 liters per month - additional quantities will be billed at full economic rate

Garbage pickup and disposal subsidy rates are-

Senior Residential \$35.00 per month

VOLUME CALCULATION

The quantity of water will be indicated by an approved meter or a truck meter.

Where no approved meter or truck meter is in use quantity shall be in accordance with the Schedule for "Approved Quantities for Unmetered Truck Service".

PAYMENT SECURITY DEPOSIT

A Payment Security Deposit must be paid prior to provision of municipal service.

MINIMUM MONTHLY CHARGES

The minimum monthly charge for each customer for water/sewage services shall be \$15.00 per month.

A minimum of one month shall per charge for garbage pickup disposal provided for the month or part thereof.

BULK RATES

Bulk Water	\$0.011 per litre
Bulk Sewage	\$0.0125 per litre

Bulk Residential Garbage Disposal	
\$20.00 cm - sorted	
\$75.00 cm - unsorted	

EXTRA SERVICE RATES

A one hundred dollars (\$100.00) fee will be charged for extra service provided between the hours of 8 am and 5 pm. Monday to Friday.

A one hundred and fifty dollars (\$150.00) fee will be charged for extra service provided between the hours of 5 pm and midnight Monday to Friday.

A two hundred dollars (\$200.00) fee will be charged for extra service provided on Saturday, Sundays, and Statutory Holidays between the hours of 8 am and 10 pm.

Service will be provided only after all scheduled services have been completed.

No service will be provided between the hours of midnight and 8 am on weekdays or between the hours of 10 pm and 8 am on weekends and holidays.

Extra service fees will be levied in addition to the cost of water and will be based on the time of actual delivery.

STANDARDS FOR USER FACILITIES

In order to receive services user facilities must meet the following standards

- Unimpeded access, including the removal of mud, ice, snow, water, pets, vehicles, flower beds, stored items, and yard material, to the water fill point and sewage pump out points shall be maintained. Fill points are not to be located behind homes, or where no vehicle access exists.
- The water fill point shall not exceed a distance of 20 feet or 6 meters from the access and must extend from the wall facing the access. The fill point must be secured tightly to the building.
- The exterior piping, and fill point is to be of metal construction suitable for potable water supply, and have a satisfactory corrosion resistance. Fill points must be fitted with a male 2 inches or 50 mm camlock fitting that connects to the truck fill hose outlet.
- The water fill point shall be of sufficiently small diameter that the sewage pump-out hose cannot be inserted.
- The water fill point shall be clearly labelled at all times.
- The water holding tank shall be a minimum of 500 gallons or 2270 litres in size for dwellings of three bedrooms or less. Larger sized dwellings shall add an additional 800 litres or 176 gallons per additional bedroom for tank sizing.
- Owners of Non-residential buildings are required to size water tanks based on Canadian Architectural standards, the expected water consumption, and a water delivery period of four (4) days.
- The connection point of the water fill point shall be a minimum of 36 inches or 915 millimetres and a maximum of 48 inches or 1,220 millimetres from the ground surface in all seasons.
- The water service line shall have a back grade such that the water does not free flow from the tank or sit in the service line, or the water service line shall have a check valve to prevent free flow and a heat tape to prevent freezing.